



## Our Mission

The Institute's mission is to provide access to superior primary care, especially for those who are medically underserved. In support of this mission, the Institute:

- Develops and operates family health facilities integrating the work of a broad range of health professionals and supported by state-of-the-art information technology.
- Trains health professionals and other health care workers in the family practice model of care.
- Engages in health services research related to primary health care delivery and primary care education.
- Formulates health policy in support of its direct patient care and educational goals.
- Provides an environment that encourages personal and professional development for all, with a focus on expanding the diversity of the healthcare workforce.



Health Care • Health Professions Training  
Primary Care Research • Policy Development



Our family physicians, family nurse practitioners, social workers, and other specialists provide a full range of primary care services for adults and children, including reproductive health care and prenatal care.



The Institute offers many training programs to strengthen the ability of health professionals to provide high quality health care, and to promote diversity in the health care workforce.

## Developing and operating family health centers

The Institute operates sixteen health centers in the Bronx, Manhattan, and the Hudson Valley's Dutchess and Ulster Counties. Many of these centers were built and operated in collaboration with community-based organizations, and all set a high standard for community health care. Our clinical staff members focus on preventive care and health education, manage access to specialty services, and provide care for patients when they are hospitalized. We also provide care for the homeless at seven sites in Manhattan.

Dental care, social services, mental health services, care and counseling for people with HIV-related illnesses, and free clinics for the uninsured are also provided.

Our work is supported by the latest health information technology — providing decision support for our clinicians, reducing the possibility of medical errors, and helping to ensure that all patients receive the preventive care and treatment they need.

## Training health professionals

**The New York Metropolitan Faculty Development Program** is the Institute's professional training program that helps organizations create value by improving their most valuable asset: the skills of their staff. Programs range from leadership, management skills, and strategic planning, to grant writing, research methods, health information technology, and diversity.

**The Beth Israel Residency in Urban Family Practice** is a 25-resident family practice program operated in Manhattan in collaboration with Beth Israel Medical Center. **The Mid-Hudson Family Practice Residency** trains seventeen residents in collaboration with The Kingston Hospital.

As the **New York Metropolitan Regional Office of the New York State Area Health Education Center System**, the Institute has expanded opportunities for community-based clinical training of future health professionals. The AHEC program recruits students from underrepresented populations and provides experiences for them in underserved communities in an attempt to encourage them to train and practice in such communities.





The Institute monitors every aspect of patient care from prevention to the diagnosis, treatment and management of chronic illness.

The Institute is committed to using health information technology to improve the health of the community.



## Making health equality a reality

The Institute leads a coalition to eliminate racial disparities in health outcomes in the southwest Bronx, focused on the prevention and management of diabetes and cardiovascular disease, and was recently named a Center of Excellence in the Elimination of Disparities. It is also the lead agency in the NYS Health Foundation's Diabetes Leadership Campaign.

## Providing safety net services

The Institute is recognized for its leadership in community health through the following services:

**Psychosocial Services** – including counseling, psychiatry, and case management.

**Care for the Homeless** – providing outreach, health care, and social services to homeless people.

**HIV Services** – medical care, mental health, and health education to people affected by HIV.

**Care for the Uninsured** – the Institute collaborates with medical students from the Albert Einstein College of Medicine and New York University School of Medicine to operate two free clinics for the uninsured.

Through home visits, the **Healthy Families Programs of Dutchess and Ulster Counties** promote positive parenting, enhance child health and development, and prevent child abuse and neglect; the **Community Health Worker Program** focuses on getting pregnant women into early prenatal care and ensuring that families receive primary and preventive health care services.

## Innovation and leadership

Dr. Neil Calman, president and CEO of the Institute since its inception in 1983, has received numerous national and state awards for his leadership in the development of primary care sites, educational programs and advocacy for the medically underserved. Institute leaders serve on national, state and local government advisory boards. Dr. Calman and other Institute leaders have published in several peer-reviewed journals, including Health Affairs, Journal of Urban Health, and the Journal of Health Care for the Poor and Underserved.

The Institute is the first free-standing primary care facility in New York to implement an **Electronic Health Record** throughout its network of practices and the first to develop free clinics for the uninsured. The Institute also established the first family practice residency program in Manhattan and the only one in the Mid-Hudson area.

For additional information, contact:

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*“There is no right more fundamental than the right to live a long and healthy life, and the right to the best health care to help achieve that goal.”*

NEIL CALMAN, M.D.  
PRESIDENT AND CEO



## Health Centers

### MANHATTAN

Amsterdam Center	All Angels Church †
Sidney Hillman Family Practice	Broadway Presbyterian Church †
East 13th St. Family Practice	George Daly House †
Phillips Family Practice	New York City Rescue Mission
Washington Irving High School Health Center	The Senate †
WeCARE Center *	Valley Lodge †
Ali Forney Center	

### BRONX

Mt. Hope Family Practice	River Center for Counseling
Parkchester Family Practice	Walton Family Health Center & Walton Dental
Urban Horizons Family Health Center	Westchester Avenue Center

### HUDSON VALLEY

Family Practice Center Dental Care Behavioral Health Kingston	Family Practice Center Dental Care Ellenville
Specialty Care Center Kingston	Family Practice Center New Paltz
Family Practice Center Hyde Park	Family Practice Center Port Ewen

### PROGRAMS

Area Health Education Centers	COMPASS Programs - Comprehensive Services for People Living with HIV/AIDS
Beth Israel Residency in Urban Family Practice	Healthy Families & Healthy Start of Dutchess and Ulster Counties
Bronx Health REACH/Center of Excellence in the Elimination of Disparities	Mid-Hudson Family Practice Residency Program
Free Clinics for the Uninsured	NY Metropolitan Faculty Development Program

\* Operated in affiliation with F-E-G-S

† Operated in affiliation with Care for the Homeless